

Suspension and Cancellation of Vaccination Reservations

Due to a shortage of the Pfizer vaccine supply, the Kobe City Government is cancelling current vaccination reservations and suspending future reservations as follows until further notice. In addition, we will not be sending out the vaccination vouchers for ages 12-15 on July 21. We will make an announcement for when those vouchers will be sent out once the new date has been decided.

① If you wish to make a reservation for your 1 st dose of the vaccine	✗ You cannot make a reservation	
② If you have already received your 1 st dose of the vaccine, and wish to schedule your 2 nd dose	○ You can make a reservation	
③ If you have already made a reservation for your 1 st dose of the Moderna vaccine	○ You can receive your vaccination	
If you have already made a reservation for your 1 st dose of the Pfizer vaccine	④ At a vaccination venue (including large-scale): Vaccination scheduled for on or before July 5	○ You can receive your vaccination
	⑤ At a vaccination venue (including large-scale): Vaccination scheduled for on or after July 6	✗ Your reservation is canceled
	⑥ At a local medical institution/facility/clinic: Vaccination scheduled for on or before July 11	○ You can receive your vaccination
	⑦ At a local medical institution/facility/clinic: Vaccination scheduled for on or after July 12	✗ Your reservation is canceled

People who are in sections ⑤ or ⑦ only:

If you are age 65 or older, you can make a reservation for the Moderna vaccine.

Please see the table below for available locations.

Please make your reservation with the help of the Support Squad (お助け隊) or the call center.

*See this page for Support Squad locations and availability. Support Squad members can only help in Japanese.

<https://www.city.kobe.lg.jp/a73576/kenko/health/infection/protection/otasuke.html>

**The call center's telephone number will be sent to you by mail and email. Support is available in 8 languages.

If you wish to speak in a language other than Japanese, please say “_____go wo onegaishimasu”.

Languages: Japanese, English, Chinese, Tagalog, Vietnamese, Korean, Spanish, Portuguese

If you are age 16-64, you cannot make a reservation. We will make an announcement once reservations become available again.

Vaccination locations and dates for the Moderna vaccine

Higashinada Ward	Kobe Fashion Plaza 9F	Sat./Sun./Hol.
Chuo Ward	IHD Center Bldg. 9F Meeting Room (near WHO Kobe Center)	Every day
Chuo Ward	Kobe Gakuin University Port Island 2 nd Campus	Every day
Hyogo Ward	Noevir Stadium Kobe	From July 15: Thu./Fri./Sat. From Aug. 5: Every day
Suma Ward	Suma Patio Health Bldg.	Before July 15: Sat./Sun./Hol. From July 15: Every day
Nishi Ward	Campus Square, Main Building 2F (Levante Hall)	Every day